

Neeley, Nick

From: Glen Koster <gkoster7@gmail.com>
Sent: Sunday, March 13, 2016 11:33 AM
To: tratestimony
Cc: zRepresentative Melissa Ziobron
Subject: DMV

I have been trying to get a title for my vehicle since I paid it off last spring. I went to the DMV office in Willimantic, and after waiting over an hour, I was informed that there was some kind of hold placed on it and I would have to call the title dept directly. So after another hour getting the phone runaround, I finally spoke to someone who told me that I would have to submit two lein release forms because I refinanced my vehicle early on. I obtained the release forms, and went to the DMV website to fill out the form for a new title, only to discover that the site doesn't have the correct form, that I would have to order one mailed to me. I finally got the form 3 weeks later, filled it out, and mailed it with my check, lein releases, and every other form I could think of, with a cover letter. That was in August. I waited months and did not get any response, so in December I sent everything off again. Now just the other day, I get a terse letter from DMV, saying that they did not get the lein release forms, and that was it, nothing else. I guess that its lucky that I don't have any plans to sell the vehicle, otherwise I would really be in a jam.

Glen Koster
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